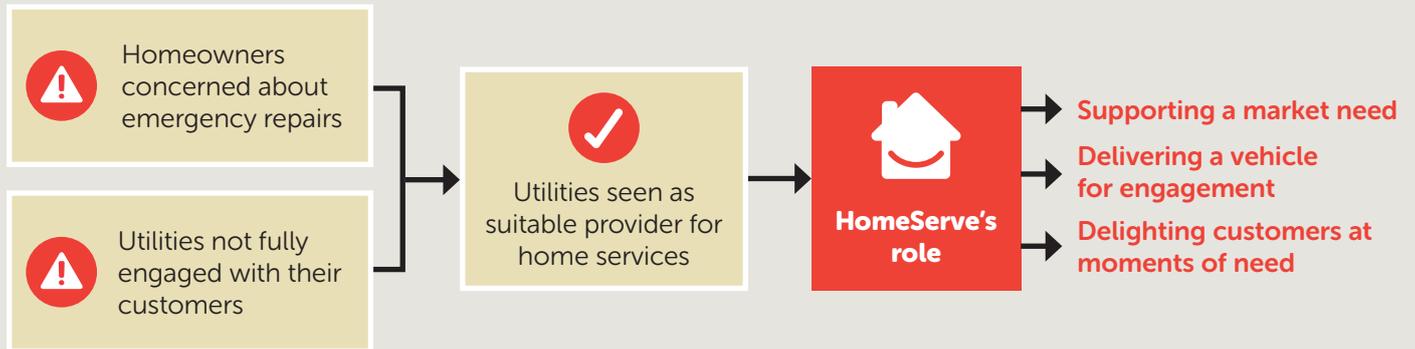


The HomeServe difference

Why we're here

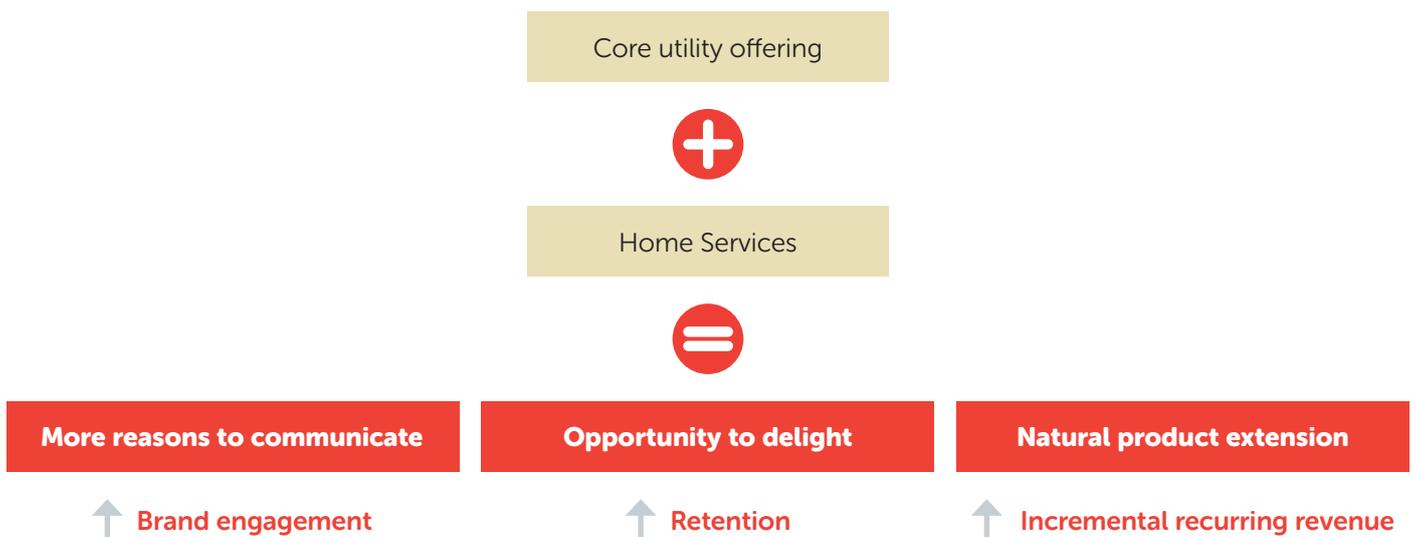
We know that homeowners across the world worry about repairs and renovations, and we know from our experience of working with utility companies that a home services offering improves customer engagement. It helps Utilities connect more deeply with their customers, and delight them at their moments of need.



What we do

We help utility companies acquire and retain more valuable customer relationships by extending their relevance within their customers' homes.

Our propositions have **increased customer satisfaction** by as much as **77%**.



What are Home Services?

Access to reliable home experts for home repairs and improvements, either through a membership policy, or on demand.



Home Assistance

Repairs related to electrics, gas and water in the home



Smart Home

Smart home device installation and management



Installations

Installation of heating/cooling system



Home Experts

Easy online access to vetted home experts for on demand jobs and home improvements

What sets us apart

We work hard to ensure our propositions offer genuine value and delight, making customers' lives easier and less stressful. In turn our approach drives better engagement and customer lifetime value for our partners.

